






UC^x Product Comparison Matrix

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Features	UCX20	UCX50E	UCX450	UCX1000	UCX2000	
Number of Extensions	25	80	450	1000	1000	
Concurrent Calls	25	80	225	500	500	
Multi-Tenant	NA	NA	NA	NA	20 tenants	
SIP Trunks	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	
Traditional Trunk Slot	1	1	1	3	3	
4 or 8 Port FXO Card	Optional	Optional	Optional	No	No	
1, 2 Span PRI/E1/T1 Card	NA	Optional	Optional	Optional	Optional	
4-span PRI	NA	NA	NA	Optional	Optional	
Call Recording Hours	600	2400	7000	16000	600 per tenant	
10/100/1000 LAN ports	1	2	2	2	2	
Redundant Power & HDD	NA	NA	NA	Yes	Yes	
Dual CPU	NA	NA	NA	Optional	Yes	
Rack/Wall Mount	Optional	Optional	Rack	Rack	Rack	
Processor	Intel® Dual-core Atom™ N2600 (1.6GHz)	Intel® Dual-core Atom™ D2800 (1.86GHz)	Intel® Pentium™ G850 (2.9GHz)	Intel® Xeon™ E5620 12Mb cache (2.4GHz)	Dual Intel® Xeon™ E5-2420 15Mb cache (1.9GHz)	
Hard Drive	16G Flash	80G Intel SSD	500G Hard drive	1T Raid 1	8 225G HD Raid 6	
Nortel Digital Phones						
T / M series	✓	✓	✓	✓	✓	
M3900 / M2000 series	✓	✓	✓	✓	✓	
Nortel IP/SIP Phones						
1100 / 1200 / 2000 series	✓	✓	✓	✓	✓	
Yealink SIP Phones	✓	✓	✓	✓	✓	
Polycom SIP Phones	✓	✓	✓	✓	✓	
Cisco SIP Phones	✓	✓	✓	✓	✓	
Nortel i2050 Softphone	✓	✓	✓	✓	✓	
Counterpath BRIA Softphone	✓	✓	✓	✓	✓	
UCX Core Features Included						
Suite of Business Features	✓	✓	✓	✓	✓	
Find Me Follow Me	✓	✓	✓	✓	✓	
Conference Bridge	✓	✓	✓	✓	✓	
Self-Service IVR	✓	✓	✓	✓	✓	
Call Recording	✓	✓	✓	✓	✓	
Call Center	✓	✓	✓	✓	✓	
Call Detail Reporting	✓	✓	✓	✓	✓	
Unified Messaging	✓	✓	✓	✓	✓	